## OOM MINI PROJECT

## Class Responsibility Collaboration Card

## College Complaint Management System

Group 38 : IIT2022016, IIT2022017, IIT2022034, IIT2022076

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| **College Complaint Management System** |  |
| **Responsibilities:** | **Collaborators:** |
| Set name of college  Set Database of users | User  Complaint Form  Admin  Server |
| BACKSIDE  **Attributes:**  College Name  College Database | |

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| **Class User** |  |
| **Responsibilities:** | **Collaborators:** |
| Login with credentials  Generate ticket for complaint  Choose complaint type  Enter location, room number, date available  Check complaint status  Simply logout | College Complaint Management System  Complaint Form  Admin |
| BACKSIDE  **Attributes:**  Name  e-mail  Password | |

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| **Class Complaint Form** |  |
| **Responsibilities:** | **Collaborators:** |
| Recording complaint raised by user  Adding complaints  Notifying admin about the complaint raised | College Complaint Management System  User  Admin |
| BACKSIDE  **Attributes:**  Complaint Type  Location  Room Number  Description  Date available | |

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| **Class Admin** |  |
| **Responsibilities:** | **Collaborators:** |
| Login with credentials  Track complaints  Close ticket  Add User  Logout | College Complaint Management System  Complaint Form  Database |
| BACKSIDE  **Attributes:**  e-mail  Password | |

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| **Class Server** |  |
| **Responsibilities:** | **Collaborators:** |
| Keeps system upto date  Show details  Update Database | College Complaint Management System  Database |
| BACKSIDE  **Attributes:**  College Name | |

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| **Class Database** |  |
| **Responsibilities:** | **Collaborators:** |
| Keeps a record of user details  Adds user  Deletes user | Admin  Server |
| BACKSIDE  **Attributes:**  Student Name  Faculty Name  Login Credentials | |